SURFPLUGS ORDER FORM

ORDER REF DATE RECEIVED

Name:				
Postal Address (including postcode):				
Mobile:		Landline:		
Email:		Twitter:		
Request your colour combination below (up to 3 colours): Colour 1 Colour 2 Colour 3				
Colour 1	Colour 2	Co	olour 3	
FREE fitted leash? YES NO				
Add graphics for $(£10.00)$? ¹ YES \square NO \square Graphic reference (see choice):				
1 x pair of Surfplugs at (£85.00) YES □ Order an extra set now (£55.00)² YES □				
¹ Choose from our graphics portfolio. Fee includes costs of graphics on extra sets. Contact us to discuss non-standard graphic or design requests. Graphics look best on lighter colours & white plugs may be necessary for some designs. ² Additional sets may be ordered in addition to the first set for a period of 3 years from initial order. ³ When using PAYPAL outside of the UK you may be eligible for PAYPAL currency conversion fees at their defined rate.				
Payment options:				
I wish to pay securely online via the PAYPAL server [PAYPAL account not required, we will email you] ³ All PayPal transactions are subject to the PayPal Privacy Policy				
☐ I wish to pay by cheque, payable to 'SURFPLUGS LTD'				
☐ I wish to pay by Bacs/Online Banking: We will email you an invoice.				
By ticking the box you consent that we will register your details for the sole purpose of recording your negative mould - We				
do not share information with any 3 rd party and you can withdraw consent at any time by emailing us at <u>info@Surfplugs.co.uk</u>				

We do not store credit card details nor do we share customer details with any 3rd parties

<u>FOR ORDERS:</u> Mark customs declarations as: EAR MOULDS OF NO COMMERCIAL VALUE (VALUE) 1P

Send to: Old School House, Elston Lane, Copplestone, Devon, EX17 5NS, UK













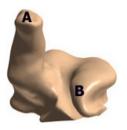


INSTRUCTIONS FOR ORDERING

Finding your local supplier: Surfplugs® are a custom made device that require an ear impression. This simple, procedure must be carried out by a suitably qualified ear care professional. We can undertake this procedure free of charge if you visit us here at Surfplugs® or for other areas of the UK and the world then visit our Audiologist finder

Impression costs: Ensure you request 'impressions' and not 'earplugs'. Earplugs are the finished product manufactured from the raw state impression & vary significantly in type, function & price. Impression costs will vary according to the audiologist and for some parts of the world. Typically expect to pay between £35 and £40 for the cost of this procedure.

Instructions to the Audiologist for impressions: Impressions should be semi-deep to include the second bend of the ear (A) & the entire concha, helix & tragal notch (please pay particular attention to filling the upper helix/crus portion (B) of the impression). Because Surfplugs® are tight-fitting we do recommend that the material is also pushed gently into the ear to encourage a good snug fit. Please give the impressions back to the client in a box suitable for postage back to us here at Surfplugs®.



Colour options: Surfplugs® can be either a solid colour or the more popular two-colour or three-colour swirl. All prices are the same. Colour combinations are endless. Select up to a three-colour request on the order form. Graphics options are available; visit our graphics portfolio to view the standard options or contact us to provide your own design or artwork. We cannot add any logos or images from copyright sources. <u>View our portfolio here</u>

What else do I get? All Surfplugs® are fitted with a safety leash & supplied in a storage pouch with full fitting instructions. We keep a negative of your ear shape on file for 3 years & during this time you can order extra sets at £55.00 (singles £35.00) which includes FREE postage worldwide on first orders (Discounted remakes free P&P UK only).

Instructions for postage: Package the impressions in the box provided by your Audiologist to avoid them becoming crushed or misshapen in the post. We advise that you also use a jiffy bag & select appropriate postage as we are not responsible for any lost or damaged impressions.

Customs declarations: We understand that you may have paid for the impressions but the commercial value of the impression is now 1p. Where customs declarations have not been made or are completed incorrectly then any fees associated with import duty and taxes will be chargeable to the sender; to ensure that this does not occur then please describe the contents of your ear impressions on any customs declaration as below:

CUSTOMS DECLARATIONS:

Contents description: Ear moulds of NO commercial value Value: 1p

Surfplugs Ltd, Old School House, Elston Lane, Copplestone, Devon, EX17 5NS, UK

Registered address: Registered office: 86 High Street, Crediton, Devon, EX17 3LB

If you have any queries phone us on 07969 188529 or email us at info@surfplugs.co.uk

Surfplugs graphics ideas



Suggest a design for our Surfplugs graphics portfolio, provide your own royalty free image, or find more at www.openclipart.org

Images should be bold & roughly 'circular' in design. If colours are required then Surfplugs may need to be lighter or white in colour.

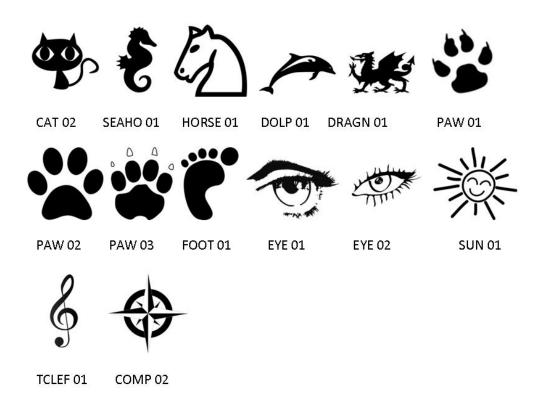
All images are royalty free, we are unable to reproduce recognised symbols, trademarks or logos



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We can create flag designs in a circular format although some 'artistic license' may be required to get the design to effective.



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