

# SURFPLUGS ORDER FORM

ORDER REF

DATE RECEIVED

Name:

Postal Address (including postcode):

Mobile:

Landline:

Email:

Twitter:

Request your colour combination below (up to 3 colours):

Colour 1

Colour 2

Colour 3

FREE fitted leash? YES  NO Add graphics for (£10.00)?<sup>1</sup> YES  NO  Graphic reference (see choice):1 x pair of Surfplugs at (£79.99) YES Order an extra set now (£49.99)<sup>2</sup> YES 

<sup>1</sup> Choose from our graphics portfolio. Fee includes costs of graphics on extra sets. Contact us to discuss non-standard graphic or design requests. Graphics look best on lighter colours & white plugs may be necessary for some designs.

<sup>2</sup> Additional sets may be ordered in addition to the first set for a period of 3 years from initial order.

<sup>3</sup> When using PAYPAL outside of the UK you may be eligible for PAYPAL currency conversion fees at their defined rate.

Payment options:

 I wish to pay securely online via the **PAYPAL** server [PAYPAL account not required, we will email you]<sup>3</sup>

All PayPal transactions are subject to the PayPal Privacy Policy

 I wish to pay by cheque, payable to 'SURFPLUGS LTD' I wish to pay by bacs: NATWEST Bank Plc, 133 High Street, Crediton, EX17 5NS. Account name: **SURFPLUGS LTD:**Sort Code: 52-30-06; Account No: 25401750. **ADD YOUR NAME OR ORDER NUMBER AS REFERENCE.** For Overseas payments: IBAN: GB81NWBK52300625401750 BIC/SWIFT: NWBKGB2L By ticking the box you consent that we will register your details for the sole purpose of recording your negative mould - We do not share information with any 3<sup>rd</sup> party and you can withdraw consent at any time by emailing us at [info@Surfplugs.co.uk](mailto:info@Surfplugs.co.uk)**We do not store credit card details nor do we share customer details with any 3rd parties**

**FOR ORDERS OUTSIDE THE EU: mark customs declarations as:  
EAR MOULDS OF NO COMMERCIAL VALUE (VALUE) 1P**

Send to: Old School House, Elston Lane, Coplestone, Devon, EX17 5NS, UK



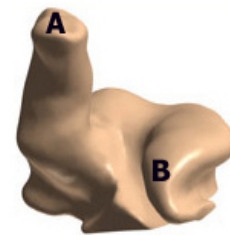


## INSTRUCTIONS FOR ORDERING

**Finding your local supplier:** Surfplugs® are a custom made device that require an ear impression. This simple, procedure must be carried out by a suitably qualified ear care professional. We can undertake this procedure free of charge if you visit us here at Surfplugs® or for other areas of the UK and the world then visit our [Audiologist finder](#)

**Impression costs:** Ensure you request 'impressions' and not 'earplugs'. Earplugs are the finished product manufactured from the raw state impression & vary significantly in type, function & price. Impression costs will vary according to the audiologist and for some parts of the world. Typically expect to pay between £20 and £30 for the cost of this procedure.

**Instructions to the Audiologist for impressions:** Impressions should be semi-deep to include the second bend of the ear (A) & the entire concha, helix & tragal notch (please pay particular attention to filling the upper helix/crus portion (B) of the impression). Because Surfplugs® are tight-fitting we do recommend that the material is also pushed gently into the ear to encourage a good snug fit. Please give the impressions back to the client in a box suitable for postage back to us here at Surfplugs®.



**Colour options:** Surfplugs® can be either a solid colour or the more popular two-colour or three-colour swirl. All prices are the same. We feel that a colour swirled with white gives the best effect. Select up to a three-colour request on the order form. Graphics options are available; visit our graphics portfolio to view the standard options or contact us to provide your own design or artwork. We cannot add any logos or images from copyright sources. [View our portfolio here](#)

**What else do I get?** All Surfplugs® are fitted with a safety leash & supplied in a storage pouch with full fitting instructions. We keep a negative of your ear shape on file for 3 years & during this time you can order extra sets at £49.99 (singles £29.99) which includes **FREE postage** worldwide.

**Instructions for postage:** Package the impressions in the box provided by your Audiologist to avoid them becoming crushed or misshapen in the post. We advise that you also use a jiffy bag & select appropriate postage as we are not responsible for any lost or damaged impressions.

**Customs declarations outside the EU:** We understand that you may have paid for the impressions but the commercial value of the impression is now 1p. Where customs declarations have not been made or are completed incorrectly then any fees associated with import duty and taxes will be chargeable to the sender; to ensure that this does not occur then please describe the contents of your ear impressions on any customs declaration as below:

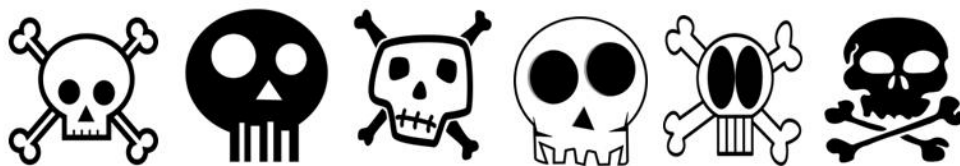
### CUSTOMS DECLARATIONS:

**Contents description:** *Ear moulds of NO commercial value*      **Value:** 1p

Surfplugs Ltd, Old School House, Elston Lane, Copplestone, Devon, EX17 5NS, UK

Registered address: **Registered office: 86 High Street, Crediton, Devon, EX17 3LB**

### Surfplugs graphics ideas



SKULL 01 SKULL 02 SKULL 03 SKULL 04 SKULL 05 SKULL 06



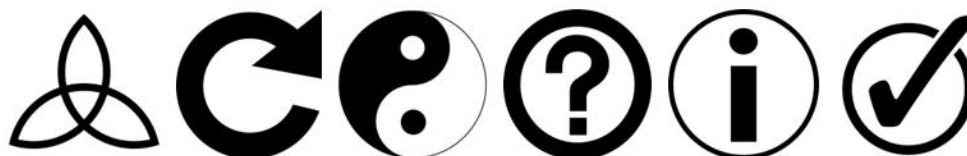
SKULL 07 PATT 01 PATT 02 PATT 03 PATT 04 PATT 05



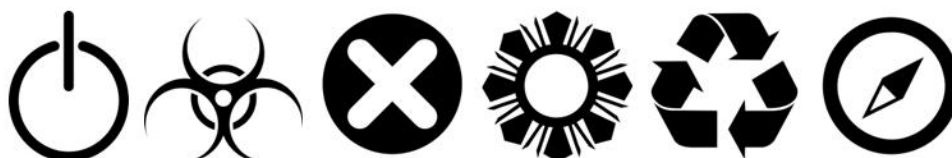
PATT 06 PATT 07 PATT 08 PATT 09 PATT 10 PATT 11



PATT 12 PATT 13 PEACE 01 EAGLE 01 STAR 01 STAR 02



TRI 01 SYMB 01 SYMB 02 SYMB 03 SYMB 04 SYMB 05



SYMB 06 SYMB 07 SYMB 08 SYMB 09 RECYCLE 01 COMP 01

**Suggest a design for our Surfplugs graphics portfolio, provide your own royalty free image, or find more at [www.openclipart.org](http://www.openclipart.org)**

**Images should be bold & roughly 'circular' in design. If colours are required then Surfplugs may need to be lighter or white in colour.**



PICTO 01

PICTO 02

PICTO 03

PICTO 04

PICTO 05

PICTO 06



LOCK 01

ANCH 01

ANCH 02

FIRE 01

HEART 01

HEART 02



HEART 03

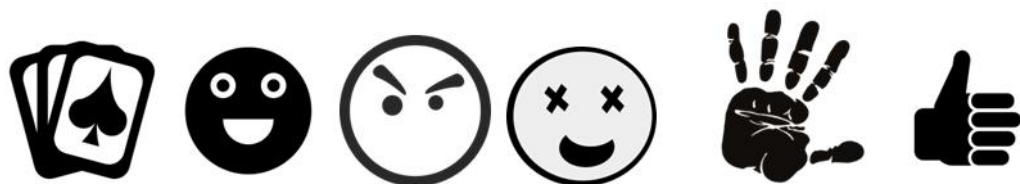
LIKE 01

SMILEY 01

SHAKA 01

FLOWER 01

FLOWER 02



CARD 01

FACE 01

FACE 02

FACE 03

HAND 01

HAND 02



HAND 03

KOAL 01

DUCK 01

CAT 01

COW 01

HIPPO 01



RABBIT 01

FISH 01

FISH 02

SKUNK 01

FROG 01

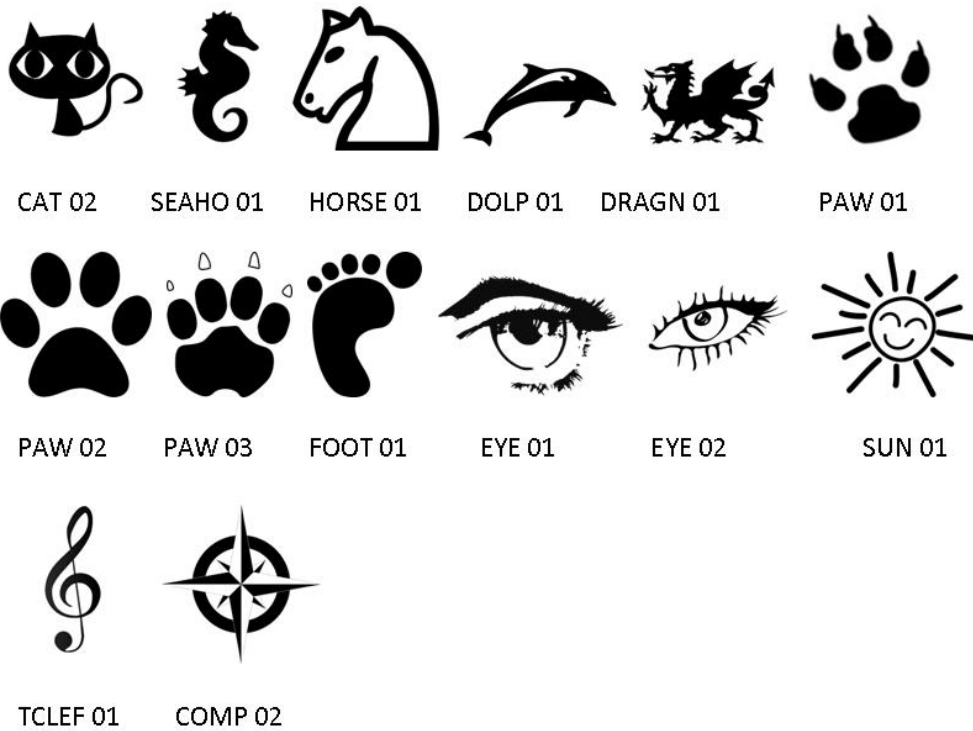
CAT 01

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All images are royalty free, we are unable to reproduce recognised symbols, trademarks or logos





We can create flag designs in a circular format although some 'artistic license' may be required to get the design to effective.



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